



# Harlequin

*School of Gymnastics*

8 Greaves Way, Stanbridge Road,

Leighton Buzzard, Bedfordshire, LU7 4UB

Tel: 01525 374854 [www.harlequingymnastics.co.uk](http://www.harlequingymnastics.co.uk)

[harlequingymnasticshome@gmail.com](mailto:harlequingymnasticshome@gmail.com)

## Welcome Letter

Dear Parent / Guardian / Gymnast

Thank you for choosing Harlequin Gymnastics Club in Leighton Buzzard. We welcome you and your child to Harlequin and hope they enjoy their trial session and wish to come back to learn many skills within gymnastics. We also have 1 Welfare Officer available at the club: each day of the week.

We look forward to your child taking their space and we ask you to follow the instructions in the email that is sent from "Harlequin School of Gymnastics", powered by LoveAdmin it will be an Invoice/Invitation to purchase the class you require to join. Please follow the link to buy & create an account (CLICK ON RESET PASSWORD) then pay for your initial starter payments to JoinIn. It will ask you to set up a parent account and then add the child's details later on. Some of the details will be filled in, please fill out the remainder.

The direct debit is **£41.70** per month for SEN/Recreational/Trampoline 1-hr class this is calculated over a 50-week year as we stop classes for a 2-week period over Christmas. If we require to cancel a class due to staff changes, we will give you advance notice and you will not be charged for that session, or a credit will be placed on your account for the following month.

**SEN – Free taster session, 2 weeks of settling in period at a cost of £11.25 per week. We recommend you set up and accept the monthly cost as above. If you wish to pay as you go, this will be at an additional premium of £11.25 per sessions rather than the £10.4 per session.**

*We do not offer payment breaks due to the club being open 50 weeks of the year – If you wish to go on holiday this is your choice, and we cannot freeze your payments while you are absent from class. Unfortunately, we cannot offer a payment break if you wish to suspend your child's space for a short period of time due to personal circumstances, without payment of monthly fees to keep the space free for you, non-payment will result in your child losing their space and it being offered to another child on the waiting list. If you are going to be absent for longer than 4-weeks, we recommend you emailing and speaking with our Admin team to discussion your possible options going forward.*

*We do our best to offer replacement sessions for all recreational classes if we must close or a bank holiday interrupts your child's sessions, but this is not guaranteed, we cannot offer swapping classes as a one off due to numbers in classes it is not always possible. If it is required for an emergency then we may be able to offer it.*

Other classes/squad sessions are charged differently and will be advised after the trial date. Payments are taken on or shortly on or after the 1<sup>st</sup> of each month. If the 1<sup>st</sup> falls on a weekend it may be taken early.

### **Cancellation of classes**

To cancel your child's class, we must receive an email to confirm cancellation. If this is during a month, we will allow the child to attend the sessions that you have paid for. We will then cancel the space for the following month. We suggest that you also cancel the direct debit with your bank, it will be processed this end. No refunds are given if you cancel once payment has been requested for the upcoming month. It is 1-months' notice period.

### **Monthly Fee's**

Your fees are due on or around the 1<sup>st</sup> of each month via direct debit only. If your fees fail for any reason and they are not paid within 7 days, we will request your fees to be paid via card or your child could be at risk of losing their space.

You will receive an email from our 3<sup>rd</sup> party carrier **London & Zurich** who send a confirmation email between the 26<sup>th</sup>-28<sup>th</sup> of each month, requesting the fees to be debited around the 1<sup>st</sup>.

Upon joining and accepting the space at Harlequin an initial set-up fee of our annual Club Membership RENEW MARCH 2025 AT £30 runs from **1<sup>st</sup> March '25 – 28<sup>th</sup> Feb '26** – It will be frozen for Jan & Feb till the whole club renews in March.

**\*\*British Gymnastics Insurance** – The process is following the instructions on their website to join. The cost is approx. £24.00 per year. – Follow 'JUSTGO' details.

Please go to [www.british-gymnastics.org](http://www.british-gymnastics.org) Payment will be requested when you register via their website. If you do not register your child will not be allowed to attend lesson till done so. You need to select '**Harlequin Gym Squad**' when registering. *Notices, newsletters, class changes will be sent to you via email ONLY. Please remember to keep your details up to date on your JoinIn account. Once registered you will be able to book onto any of our event, order club kit (non-compulsory), Awards/Certificates can be ordered through your members account, please remember your login details.*

Kind Regards

*Nikki Gundry*

Nikki Gundry

Head Coach

# IMPORTANT INFORMATION

## BEFORE CLASS

- It is the Parents responsibility for the safety of the child before and after gymnastics (in the staff carpark outside the gym)
- As gymnastics is a sport where you must use your hands and feet, if a child arrives with ankle or wrist injuries, we will request they go home and rest.
- Always ensure that your child is dressed appropriately for the activity. Arrive gymnastics ready. This should include warm clothing in the winter which they can put on themselves and slip on shoes (flip flops or sliders)
- **NO JEANS/SKIRTS/LONG DRESS TOPS/TIGHTS/HOODIES/CROP TSHIRTS**
- **EARRINGS** – due to British Gymnastics Insurance Policy we do not allow any child in the gym with their earrings in. If they are newly done, we allow between 6-8 weeks for them to settle and heal please tape before attending we cannot tape for you, after this they will need to be removed.
- Please keep us informed if your child is ill or unable to attend their class, if SICK 48hr rule must be applied.
- Always arrive on time if you are late, you will not be allowed into your lesson. **(The door will be locked please ring the doorbell and a coach will confirm if you can attend the session or not) We give you 10-minute window and nothing more as the warm-up is very important – This can be different for groups that train for longer than 1 hour.**

## AFTER CLASS

- Please collect your child promptly at the end of each session. If you are late your child will remain in the gym. Please come into the gym and come to collection point and knock on door for us to bring your child to you.
- Members should remain with coaches inside the gym at the end of a session until collection by a parent or guardian. **(no under 18's to collect their siblings)**
- No child under the age of 14 is allowed to walk home on their own. **NO EXCUSES – WE CAN NOT ALLOW,**
- **Please do not Park on any other business premises. (Unfortunately, the carpark out front is for Staff Use Only for safety reasons) Please Park only in the main car park to the side of the building and walk to the door.**
- Please do not allow your child or siblings to run freely within the car park; they should be always supervised.

## GENERAL

- If you do not activate and pay your insurance via the British Gymnastics website, your child's insurance it will be invalid, and your child can not attend their class until done so.
- Cancellations of Direct Debits without informing Harlequin could result in your child losing their space in the class. This includes the summer months if you chose to go on holiday.
- Harlequin is **NOT** responsible for any items left behind.
- We will keep you informed via your given email with relevant information. Please keep your account details up to date. That includes any changes to email address or phone numbers
- Please check out the website for all codes of conduct and privacy policy if you wish to read them.
- Please name all drinks bottles
- Parents are not allowed in the gym with the children – it is an independent session run by qualified coaches
- Please visit and like our Facebook page. **@HarlequinSoG**. We are also on Instagram **@Harlequingymnasticsclub**, we also have 3 squad pages if you wish to follow and see what they get up to **@Harlequintumblers, @Harlequingymsquad, @HarlequinAcro**
-

## CODE OF CONDUCTS FOR GYMNASTS

- Arrive ready for lesson, do your best to listen and learn
- Respect other gymnasts and the coaches in the gym
- Do your best to follow any given rules and guidelines laid out during your sessions
- Treat all equipment with respect and do not damage it
- Inform coaches at start of lesson of any emotional/physical problems on the day.
- You're here to have fun and learn gymnastic skills.
- We request you think before speaking as Foul language and violence will not be tolerated.

## CODE OF CONDUCTS FOR PARENTS AND GUARDIANS

- Support your child's involvement and encourage them to enjoy the sport.
- Be prepared to arrive on time to lesson, but we do understand delays due to emotional distress. Please try and attend.
- Ensure your child is appropriately dressed for a sports activity (*i.e., hair tied back, earrings taped, no socks*)
- Keep the club informed of any illness, change of circumstance, injuries. (*Keeping to the 48-hr rule if they have been sick*)
- Respect the other gymnasts, parents, and coaches in the gym
- Follow all the safety rules in the gym
- Misbehaviour in class will not be tolerated and could result in your child being removed from the session (**We do not accept hitting out/another gymnast, spitting, biting, throwing equipment verbally or physical violence towards our staff**)
- Use correct and appropriate language at all times.
- Always collect your child from in the gym, DO NOT wait outside the gym (unless previously agreed in writing). We accept this for any gymnast over the age of 14.
- Never force your child to take part in the sport, communicate with us if there is an issue.
- Support and work with your child's coach, we ask that you do not discuss negative aspects of your child's class or behaviour in front of them. We will do our best to adhere to the same policy. Please feel free to contact us to discuss further
- Share any concerns or complaints about any aspect of the club through the approved channels. [Harlequinwelfareteam@gmail.com](mailto:Harlequinwelfareteam@gmail.com) or calling our WO on 07852237966
- Ensuring your child's BG Insurance is completed and the LoveAdmin account is set up following the trial – you have a maximum of 4 weeks otherwise the space is at risk.
- Do not approach officials or coaches at a competition and question any aspect of the competition. If you have anything to say or question please wait and discuss at your child's next session.